

Devin Nelles

Biography

Devin Nelles is a food and beverage operations specialist with a flair for remedying issues within established hospitality settings. With 14 years of varied work experience in an independent restaurant, hotel, resort and bed & breakfast, he has a highly successful background in Canadian and international settings. Throughout his career as a Food & Beverage Manager and Director, Chef and Hospitality Consultant he has been renowned for his ability to restructure restaurant, room service, banquet, lounge and night club operations to boost sales and profits.

After a successful career in management with a prestigious Canadian hotel and family restaurant located in Winnipeg, Manitoba, he was selected for a role as Operations Manager and Food & Beverage Director of a West Indies resort. Within this capacity, he created organizational systems, effective menus as well as multiple sales, quality control and cost saving initiatives. He also contributed to opening a spa and wellness center, and instituting environmental programs.

In 2009, Devin and Christine Nelles formed Niche B.H.O.C., where Devin became the food and beverage turnaround specialist to boutique properties. Within these contract roles, he has been heralded for his innumerable accomplishments. Some of which include revamping menus to better meet client needs and cut costs, improving staff performance, pioneering new business concepts, organizing successful events, creating processes and training programs. He has led a kitchen remodelling project on a small budget to maximize worker productivity, safety and sanitation. Devin has also rebranded properties through marketing and image building strategies.

As an imaginative and analytical thinker, Devin is skilled in assessing problem areas and innovating opportunities to drive revenues within food and beverage operations. He has an expert knowledge of North American and European guest needs, which has been critical to his success in international properties to provide products and services that cater to tourists.

